



SOURCING WITH HUMAN DIGNITY

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HUMAN DIGNITY POLICY

Vindhya Telelinks Limited is committed to conduct business with ethical practices with value to human dignity and insist our supplier to the follow the same.

VTL has established a process for the implementation and control of the Policy Processes including:

- Working conditions;
- Equipment
- Implementation of legal requirements and other requirements;
- Developments in knowledge and technology.

Fundamental Principles are

- All workers are treated equally and with respect and dignity
- Work is conducted on a voluntary basis
- All workers are of an appropriate age
- All workers are paid fair wages
- Working hours for all workers are reasonable as per the local laws
- All workers are free to exercise their right to form and/or join trade unions or to refrain from doing so and to bargain collectively
- Workers' health and safety are protected at work
- Workers to have access to fair procedures and remedies

VTL reviews proper implementation of the policy at regular intervals

One of the supply chain policies insists suppliers to provide fair and ethical environment and treat workers with highest dignity and respect. It further insists to follow the highest standard of work environment and follow applicable standards, law and regulation as applicable and modify time to time.

Suppliers are informed that this policy is applicable for sub-contractors and all the stakeholders in supply chain and any breach to this should be immediately reported to VTL. It is instructed to supply chain team to terminate the contract if any breach is brought to the notice and supplier does not implement remedial actions.

Further Suppliers are warned of

- Employ any underage person or bonded labour or sourcing work force for human traffic activity
- Workers are free to continue their service at their will without any liabilities
- Agreement with worker should be well documented and signed by both the parties
- Working hours should be as per the Local law

The supplier warrants that all information relating to this Policy (including responses to any questionnaires) that it provided to VTL before entering into an agreement with VTL ("Agreement") is true and complete. The supplier will promptly submit a written update to VTL if, during the term of the Agreement, any of that information is no longer true and complete.

The supplier will co-operate with VTL and permit VTL and its authorized representatives on reasonable notice (or if VTL believes there may have been a breach of this Policy, without notice) access to the supplier's premises and records to assess compliance with this Policy. The supplier will use its reasonable endeavors to ensure VTL has similar rights in relation to the supplier's personnel and sub-contractors including their co-operation and access to premises and records.

Freely Chosen Employment

- The supplier shall ensure that all work is voluntary. The supplier shall not traffickany people, nor use any form of slave, forced, trafficked, bonded (including debt bondage) or indentured labour or involuntary prison labour. Trafficking includes transporting, harbouring, recruiting, transferring or receiving people by means of threat, force, coercion, abduction or fraud for labour or services.
- The supplier shall not require workers to lodge "deposits" or their identity papers. Workers must be free to leave their employment after reasonable notice.
- Workers must not be charged any fee or cost to obtain their employment, whether by the supplier or the supplier's recruitment agent. If any such fees are found to have been paid by workers, those fees must be repaid to the worker.
- The supplier must provide all workers a written employment agreement in their native language that contains clear terms and conditions of employment. This must be provided before the worker leaves his or her country of origin and starts employment.
- There must be no unreasonable restrictions on workers' freedom of movement in any company-provided facilities or upon entering or exiting company-provided facilities.

Prevention of Underage Workers

- Child labour must not be used. The supplier shall only employ people who are at least 15 years of age, the applicable minimum age for employment in the country, or the applicable age for completing compulsory education, whichever is highest. The supplier must have robust age verification checks in place to ensure this policy is upheld.
- Workers under the age of 18 must not work at night, nor perform work that might jeopardise their health, safety or personal development.
- If children are found working directly or indirectly for the supplier, the supplier must make sure there is a remediation plan in place that puts the best interests of the child first, and that allows the child to access appropriate education until no longer a child

Working Hours

Working hours must not exceed the maximum set by local law. Each employee's working week should not exceed 48 hours (excluding overtime) or 60 hours (including overtime), except in an emergency or unusual situation. Workers must be allowed at least one day off every seven days.

Overtime must be voluntary and shall always be compensated at a premium to the employee's standard hourly rate.

Wages and Benefits

- The supplier must pay workers a fair and reasonable wage and benefits and at a minimum these must comply with local laws. Workers must be paid in a timely manner. The supplier must be transparent about the basis on which wages and benefits are paid.
- The supplier must not deduct from wages as a disciplinary measure.

Humane Treatment

- Working hours must not exceed the maximum set by local law. Each employee's working week should not exceed 48 hours (excluding overtime) or 60 hours (including The supplier must treat all workers with dignity and respect. Physical abuse or discipline, the threat of physical abuse, sexual or other harassment, mental or physical coercion and verbal abuse or other forms of intimidation is prohibited.
- All disciplinary measures must be recorded in writing and be available for inspection by VTL on request.

Non-Discrimination

- The supplier must implement a policy of equality for all. There must be no discrimination in hiring or employment practices based on race, colour, ethnicity, national origin, religion, age, disability, gender, pregnancy, marital status, sexual orientation, gender identity and expression, union membership or political affiliation. The supplier must not require workers or potential workers to undergo medical tests which could be used in a discriminatory way.

Freedom of Association & Collective Bargaining

- The supplier shall freely allow workers' lawful rights to associate with others, form, and join (or not join) organisations of their choice, and bargain collectively, without interference, discrimination, retaliation, or harassment.
- Workers and/or their representatives must be able to openly communicate and share ideas and concerns with management regarding working conditions and management practices.

Health and Safety

- The supplier must provide a safe and healthy working environment for all workers and must establish and follow a clear set of procedures regulating occupational health and safety, including for management of incidents. Responsibility for health and safety must be assigned to a senior management representative.
- The supplier must ensure it meets general principles of health and safety risk prevention. These include identifying, minimising and preventing hazards, using competent and trained people, providing and maintaining safe equipment and tools, including personal protective equipment as required.
- Workers must receive appropriate, regular and recorded health and safety training.
- Workers must have access to reasonably accessible and clean toilet facilities, drinkable water and sanitary facilities for food storage shall be provided as required.
- If the supplier provides accommodation, it must be clean and safe and provide reasonable living space.

